

**CASE STUDY:
MILLER'S VANGUARD**

THE CALIBRE TO MEET HIGH EXPECTATIONS

Miller's Vanguard's ambitious drive and determination to deliver an innovative service has been vindicated with phenomenal growth of their business. With this trend set to continue, they have expanded their workspace to ensure they continue to exceed clients' expectations. Central to the design of the new facilities, is Dura's modular furniture, chosen specifically to maintain their reputation as 'the pinnacle of foodservice support'.



Miller's Vanguard, Bury

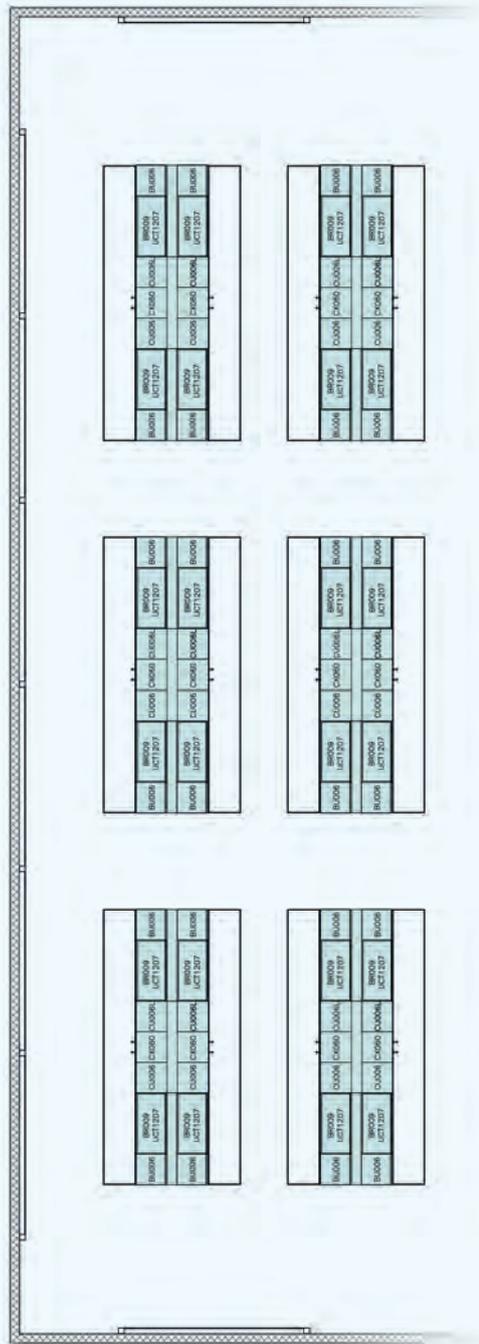
THE BACKGROUND

Over the years, Miller's Vanguard has gone from strength to strength, investing in their infrastructure to support business growth. Since 2016, they have experienced a particularly significant increase in business for their Equipment Reuse Factory, which prompted the move for new premises.

While planning the new workshop, the priority of the Managing Director and Workshop Manager was to put the best systems in place, to ensure customer service remained the top priority. The Workshop Manager commented, "Being able to create a product of exceptional quality requires the tools and equipment of the same calibre."

Having discovered Dura's modular furniture within the workshop of a premium organisation, the Managing Director could see how the system would be a perfect fit for their own ambitions.

THE PLAN



Mobile tool storage for a flexible working environment

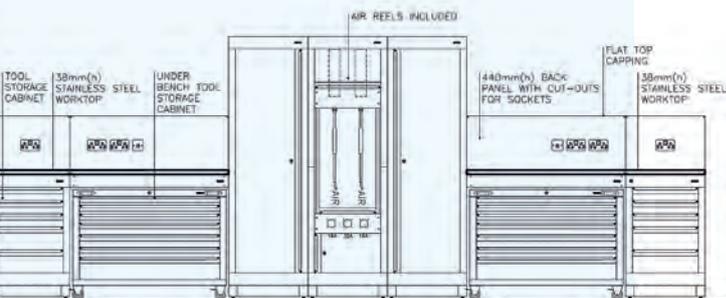
THE DESIGN

Dura's detailed consultation process with Miller's Vanguard delivered a comprehensive understanding of how the growth of the business would influence the plans for the new factory. Dura's design team created a configuration to suit the current requirements, while providing flexibility for the future.

The design of the new space utilises the full breadth of Dura's furniture range, including workbenches, integrated mobile tool storage and spacious storage cupboards, configured adjacent to each workstation.

"Dura's design has fulfilled all our business needs – from practicality to company aesthetics," commented the Workshop Manager.

The design has also maximised the working space within the room, creating a more efficient workflow for technicians.



View of main assembly workshop



Air and electrical management located centrally, allowing for an efficient workflow

THE RESULTS

With their new state-of-the-art furniture in place, the Equipment Reuse Factory is working at full capacity – allowing technicians to maximise the amount of projects they can fulfil. Disruptions to production times due to failing equipment is now a thing of the past.

Miller's Vanguard is proud to conduct customer visits of their operation, with the newly designed Equipment Reuse Factory playing a significant part of this.

"Our client tours are now a whole new experience," says the Workshop Manager. "We can allow customers plenty of time to take in the workshop environment, which we are all proud to be a part of."

Miller's Vanguard plans to continue to work with Dura as their business expands. "We have been impressed with Dura since day one of working with them. We have the same dedicated point of contact throughout each of our workshop installations, which is fantastic. It has provided us with complete confidence in the first-class design, products and service."



Miller's Vanguard's ethos has been to deliver a service and product beyond our customers' expectations, Dura has shown that they share this ethos, with their workshop design we have onsite today fit to move forward at the forefront of this rapidly evolving sector.

Workshop Manager
Miller's Vanguard



Robust stainless steel worktops for regular heavy-duty activities



PROJECT NOTES

This project included the following key features

- Six workstations, configured from the 600 series modular range
- Each workstation consists of four individual pods
- Each pod includes:
 - Individual tool storage
 - Mobile workstation which fits under bench
 - 240 & 415 volt fixed electric points
 - Shared air reels
 - 2m high tall cabinet
 - Hard-wearing stainless steel worktops
- All cabinetry painted in corporate colour



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